

## 2022 - 2024 OPERATIONAL PLAN

| MISSION  | MARKETING<br>OPERATIONAL EXCELLENCE  | FINANCIAL<br>SUSTAINABILITY  | COMMUNITY<br>ENGAGEMENT  | INFRASTRUCTURE<br>& PROCESS  |
|--|--|--|--|--|
| GOAL:<br>Te Tahua o Rangitāne builds<br>the resource base for<br>Rangitāne o Tamaki nui-ā-Rua,<br>increasing its capacity to serve<br>its beneficiaries and exercise<br>the economic leadership<br>of mana whenua within<br>the Tararua region.  | GOAL:<br>Craft a co-ordinated and<br>consistent operational<br>strategy that conveys the<br>organisations strategic intent to<br>the community while building<br>relationships and partnerships<br>to advance our mission.   | GOAL:<br>Build a financially sustainable<br>operating budget that allows<br>the board and staff to fulfil<br>the mission of Te Tahua o<br>Rangitāne.   | GOAL:<br>Raise public awareness of<br>Rangitāne's civic and practical<br>leadership as mana whenua<br>in advocacy, business, housing<br>and economic wellbeing.  | GOAL:<br>Implement our strategic vision<br>and improve the delivery of our<br>mission to ensure a sustainable<br>organisation.   |
| <ul> <li>KEY ACTION STEPS:</li> <li>#1 Affirm the purpose<br/>statement and core values</li> <li>#2 Assess activities to confirm<br/>alignment with purpose<br/>and values</li> <li>#3 Build a pūrākau that we use<br/>to communicate to internal<br/>and external stakeholders</li> </ul> | <ul> <li>KEY ACTION STEPS:</li> <li>#1 Create an effective<br/>communications vehicle<br/>that professionally tells<br/>the organisations story<br/>including website and social<br/>media platforms</li> <li>#2 Identify and invest in<br/>partnerships that are<br/>mission-driven and<br/>value-producing</li> <li>#3 Refine marketing plans<br/>that support specific<br/>projects and strategies</li> <li>#4 Actively promote the<br/>opportunities within<br/>our region and sell<br/>the positives of local<br/>investment</li> <li>#5 Build an effective<br/>communications pipeline<br/>with board and other<br/>Kaiwhakahaere Matua</li> </ul> | <ul> <li>KEY ACTION STEPS:</li> <li>#1 Identify and build business<br/>operations that are ethical<br/>and sustainable</li> <li>#2 Adopt appropriate<br/>business strategies to<br/>deliver financial and social<br/>outcomes to Rangitāne<br/>o Tamaki nui-ā-Rua</li> <li>#3 Build strategic fundraising<br/>capacity and plan</li> <li>#4 Create a case for support</li> <li>#5 Develop financial<br/>management guidelines<br/>and processes</li> </ul> | <ul> <li>KEY ACTION STEPS:</li> <li>#1 Build our understanding<br/>of community needs and<br/>aspirations</li> <li>#2 Engage with relevant<br/>community partners<br/>and encourage mutual<br/>participation in events /<br/>activities</li> <li>#3 Clearly communicate the<br/>needs and aspiration of<br/>our members</li> </ul> | <ul> <li>KEY ACTION STEPS:</li> <li>#1 Evaluate buildings and grounds to identify maintenance needs and plan enhancement</li> <li>#2 Evaluate and align staff time/resources/position descriptions with strategic needs</li> <li>#3 Establish a physical presence for Te Tahua o Rangitāne to encourage engagement with stakeholders and promote the dynamic nature of Rangitāne enterprise</li> <li>#4 Look to build our assets to serve the requirements of both the organisation and community</li> </ul> |



# HOW WE WILL ACHIEVE THIS

### **ORGANISATION-WIDE STRATEGIES**



 Increase contribution and impact to the community as mana whenua

- Develop the platform for future growth.

### **OUR FIVE GUIDING BEHAVIOURS:**

**PONO** – to have honesty and respect for all people

**RÕPŪ RANGATIRA OHOOHO I TE TANGATA RAKAHINONGA HEI KAITAKI** – inspire/motivate entrepreneurial leadership

**NGAIOTANGA** – be professional in our actions to clients, partners and others

**POUTAMATIA TŌ AKO-HAERE** – learning journey be forever upwards and onwards

WHAKAŪ TE WHAKARATO HAPORI – devote our energies to community service and make a difference

### **IMPLEMENTATION**

2024

We will lay the foundation for the organisation by:

- 1. Develop policies and protocols
- 2. Build an asset management plan
- 3. Promote and support Māori business
- 4. Build a strong network of stakeholders, partners and advocates
- 5. Build an effective team
- 6. Develop and build a growth strategy



To be self sufficient and responsible for the resources and capability you need to grow and develop